



City of Eden

P O Box 915, 120 Paint Rock Street, Eden, Texas 76837
 Off: 325-869-2211 | Fax: 325-869-5075

APPLICATION FOR WATER, WASTEWATER AND GARBAGE

Select the account type you wish to establish:

Residential Commercial
 Government Church/Non-Profit

Today's Date: _____ Request Date for Service: _____

Customer Name:	
Company Name:	
Service Address:	
Mailing Address:	
Home Phone:	
Cell Phone:	
Work Phone:	
Emergency Name & Number:	
Driver License Number & State:	
Email Address:	

Have you or your spouse ever had service with the City of Eden? Yes No

If yes, when?	
Previous Service Address:	

The customer agrees to take and pay for the utility service to be delivered by the City of Eden to the customer's premise listed above. Utility delivered hereunder shall be provided and taken in accordance with the City's rates, service rules and regulations as set by the Eden City Council and hereafter amended from time to time. Customer agrees to abide by such service rules and regulations.

I hereby state that all the information given is true and correct to the best of my knowledge.

 Customer Signature _____
Date

Application Received By:	Account Number:		Deposit Amount:	
	Reading:		Payment Method:	
			Deposit Receipt:	

SERVICE AGREEMENT

PURPOSE: The City of Eden is responsible for protecting the drinking water supply from contamination or pollution which could result from improper plumbing practices. The purpose of this service agreement is to notify each customer of the plumbing restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the city will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.

PLUMBING RESTRICTIONS: The following undesirable plumbing practices are prohibited by state regulations.

- A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
- B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
- C. No connection which allows water to be returned to the public drinking water supply is permitted.
- D. No pipe or pipe fitting which contains more than .25% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
- E. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

SERVICE AGREEMENT: The City of Eden will maintain a copy of this agreement as long as the customer and/or the premises is connected to the water systems.

- A. The customer shall allow his property to be inspected for the possible cross-contaminations and other undesirable plumbing practices. These inspections shall be conducted by the water systems or its designated agent prior to initiating service and periodically thereafter. The inspections shall be conducted during the water system's normal business hours.
- B. The water system shall notify the customer in writing of any cross-connection or other undesirable plumbing practice which has been identified during the initial inspection or the periodic re-inspection.
- C. The customer shall immediately correct any undesirable plumbing practice on his premise.
- D. The customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the water system. Copies of all testing and maintenance records shall be provided to the water system.

The following terms of the service agreement between the City of Eden and,

Customer Signature

ACUERDO DE SERVICIO

YO PROPÓSITO: Eden City of es responsable de proteger el suministro de agua potable de la contaminación o contaminación, que podría resultar de la consfiucción o configuración inadecuada del sistema privado de distribución de agua. El propósito de este acuerdo de servicio es notificar a cada cliente de las restricciones, que están en vigor para proporcionar esta protección. La empresa de servicios públicos aplica estas restricciones para garantizar la salud pública y el bienestar. Cada cliente debe firmar este acuerdo antes de que Eden City of comience el servicio. Además, cuando el servicio a una conexión existente ha sido suspendido o terminado, el sistema de agua no restablecerá el servicio a menos que tenga una copia firmada de este acuerdo.

RESTRICCIONES: Las siguientes prácticas inaceptables están prohibidas por las regulaciones estatales.

- A. No se permite ninguna conexión directa entre el suministro público de agua potable y una posible fuente de contaminación. Las posibles fuentes de contaminación se aislarán del sistema público de agua mediante una vía aérea o un dispositivo adecuado de prevención del flujo posterior.
- B. No se permite la interconexión entre el suministro público de agua potable y un sistema de agua privado. Estas amenazas potenciales para el suministro público de agua potable se eliminarán en la conexión de servicio mediante la instalación de un airgap o un dispositivo de prevención de flujo de marcha atrás de zona de presión reducida.
- C. No se permite la conexión, que permite devolver el agua al suministro público de agua potable.
- D. No se podrá utilizar ningún accesorio de tubería o tubería que contenga más del 0.25% de plomo para la instalación o reparación de tuberías en cualquier conexión que proporcione agua para uso humano.
- E. No se puede utilizar soldadura ni fundente que contenga más del 0.2% de plomo para la instalación o reparación de tuberías en cualquier conexión que proporcione agua para uso humano.

ACUERDO DE SERVICIO: A continuación se presentan los términos del acuerdo de servicio entre Eden City of (el sistema de agua) y _____.

- A. El Sistema de Agua mantendrá una copia de este acuerdo siempre y cuando el Cliente y/o las instalaciones estén conectadas al Sistema de Agua.
- B. El Cliente permitirá inspeccionar su propiedad en busca de posibles cruces y otros posibles riesgos de contaminación. Estas inspecciones serán realizadas por el Sistema de Agua o su agente designado antes de iniciar el nuevo servicio de agua; cuando hay razones para creer que existen conexiones cruzadas u otros peligros potenciales de contaminación; o después de cualquier cambio importante en las instalaciones privadas de distribución de agua. Las inspecciones se llevarán a cabo durante el horario comercial normal del Sistema de Agua.
- C. El Sistema de Agua notificará por escrito al Cliente cualquier interconexión u otro riesgo potencial de contaminación, que haya sido identificado durante la inspección inicial o la reinspección periódica.
- D. El Cliente eliminará inmediatamente o aislará adecuadamente cualquier posible conexión cruzada u otros riesgos potenciales de contaminación en sus instalaciones.
- E. Asu cargo, el Cliente instalará, probará y mantendrá correctamente cualquier dispositivo de prevención de flujo de marcha atrás requerido por el Sistema de Agua. Se facilitarán copias de todos los registros de ensayo y mantenimiento al Sistema de Agua.

ENFORCEMENT: Si el Cliente no cumple con los términos del Acuerdo de Servicio, el Sistema de Agua, a su elección, rescindirá el servicio o instalará, probará y mantendrá correctamente un dispositivo de prevención de backflow adecuado en la conexión de servicio. Los gastos asociados con la ejecución de este acuerdo se facturarán al Cliente.

FIRMA DEL CLIENTE: _____

FECHA: _____

City of Eden City Ordinance Summary

(Full ordinances can be found at www.edentexas.com)

Ordinance Number 2010-02: Utility Billing

An ordinance of the City of Eden, Texas, governing the management of utility services; governing payment of fees; establishing procedures for delinquent payments, discountenance or refusal of service, effective date and notice and hearing of discontinuance.

Ordinance Number 2018-01: Water Rates

An ordinance maintaining the set water and sewer rates for the city of Eden, Texas.

Ordinance Number 1991-1: Zoning

City of Eden zoning ordinance an ordinance amending ordinance no. 1991-1 establishing zoning regulations and districts in accordance with a comprehensive plan; and regulating and districting the height, number of stories and size of buildings and other structures, the percentage of lot that may be occupied, the size of yards, courts other purposes; and dividing the City of Eden into districts or zones; and regulating and districting the erection, construction, reconstruction, alteration, repair and use of building, structures or land within such districts or zones; and providing uniform regulations for the several classes and kinds of and adopting a zoning map disclosing the several use districts, and the restrictions and limitations and provisions applicable to such districts; and providing for a board of adjustment and defining the powers of same; and providing certain penalties and remedies and by adding a section pertaining to “b” multi-family residential district.

Ordinance Number 1994-4: Animals, Livestock, and Fowl

An ordinance of the City of Eden, Texas, providing for the regulating and controlling of animals, livestock, and fowl within the city limits of Eden; declaring a nuisance; providing for the licensing, registration, vaccination, and impoundment of dogs and cats; providing for requirements to control dangerous dog; providing for quarantine regulations; providing for licensing of livestock, wild or dangerous animals, and animal livestock, wild or dangerous animals, and animal establishments; providing for a penalty clause; providing for a severability clause; providing for a repealing clause; and providing for an effective date.

Ordinance Number 2009-3: City of Eden Health and Sanitation

An ordinance of the City of Eden, Texas, promoting public health and sanitation through the regulation of private sewage treatment facilities, stagnant filth, carrion, weeds, dangerous weeds and other unhealthy, unsanitary and unwholesome conditions in the city, providing for: findings of fact; a popular name; purpose; definitions; sanitation requirements; sanitation restrictions; investigation and notice of violations; dangerous weed abatement; enforcement including maximum fine of \$2,000 and maximum civil penalty of \$1,000 per offense; injunctive relief and other available remedies; conflicting provisions; severability; savings clause; effective date and proper notice and meeting.

Ordinance Number 2008-: Junked Vehicle

An ordinance adopting procedures for the abatement and removal from private or public property or a public right-of-way within the City of Eden, Texas, or its extraterritorial jurisdiction of any junked vehicle or part of a junked vehicle as a public nuisance and providing for penalties for violation of this ordinance.

Customer Signature

Date



1422 Hughes Street
San Angelo, TX 76903
(325) 481-7700 Office
(325) 481-7776 Fax
www.disposal.com

COMMERCIAL & RESIDENTIAL CONTAINER RULES

Notice: Company shall not be responsible for any damages to Customer's pavement, curbing, driveways, parking lots, sidewalks, landscaping or other driving surfaces resulting from Company's providing service at Customer's location. Container relocation is prohibited unless relocated by Republic Services.

Dumpster Services: All waste must be bagged. Allowable items include household waste, yard waste and cardboard that is broken down. Please note the load will be refused if the container is too heavy for our trucks to safely lift and the debris is not level with the container and lids must be able to close. Customer is responsible for removing non-allowable items that have been placed in the container when requested by the Company. Items placed outside of the container will not be serviced. Please note that the container must be accessible to the driver. Blocked, gated or locked containers will be passed up until the next scheduled service day.

Cart Service: All waste must be bagged. Please place your container out the night prior to your service day. This will ensure pick up as routes and pick up times are subject to change. Items such as yard waste and household items may be placed in container; lids must be able to close. Items placed outside of the container will not be serviced. Please note that the container must be accessible to the driver. Blocked, gated or locked containers will be passed up until the next scheduled service day.

Service Information: Containers are routed and serviced based on levels of service requested at the time of account activation. Please allow 24-48 hours for any service request outside of your normal routing including extra pick-ups and relocates. Any request outside of the basic service will be an additional charge.

Container Billing: All services are billed in advance. Please note that your first invoice will be larger due to the advanced billing prorates and delivery fees. All containers are billed basic service charges, fuel/environmental fees and all applicable taxes.

Continued to Next Page...



Dear valued resident,

Republic Services values your business and we are committed to provide high quality collection, recycling and disposal services to our customers.

Below is an example of Allowable Waste and Excluded Waste Items.

Allowable Waste	Excluded Waste
Household Type Waste	Chemicals of any kind
Cardboard	Paint or Thinners
Paper	Pesticides or Herbicides
Plastic	Tires
Food Waste	Batteries
Yard Waste	Oil & Oil Filters
	Antifreeze
	Drums
	Asbestos
	Untreated Medical Waste
	Contaminated Soils
	Sludge or Liquids
	Automobile Engine Parts
	Appliances
	Hot Ashes
	Radioactive Materials
	E-Waste (TV's, Computer Monitors, DVD Players, Copiers, other Electronic Devices)
	Hazardous Waste

We look forward to your continued patronage. You can be confident that we will continue to professionally manage your waste and recycling stream in accordance with federal, state and local laws and regulations.

If you have any questions or concerns and would like to speak to a representative, please call 325-481-7700.

Customer Signature

Date

Ordinance No. 2010-02

AN ORDINANCE OF THE CITY OF EDEN, TEXAS, GOVERNING THE MANAGEMENT OF UTILITY SERVICES; GOVERNING PAYMENT OF FEES; ESTABLISHING PROCEDURES FOR DELINQUENT PAYMENTS, DISCONTINUANCE OR REFUSAL OF SERVICE, EFFECTIVE DATE AND NOTICE AND HEARING OF DISCONTINUANCE.

WHEREAS, under the Texas Constitution article 3, section 55, a city is unable to forgive the debts of its utility customers and may proceed with collection efforts.

WHEREAS, pursuant to TEX. LOC. GOV'T CODE §552.0025, a municipality may require varying utility deposits for customers as it deems appropriate in each case.

WHEREAS, a city may discontinue utility service to a customer whose account is delinquent provided due process is satisfied.

NOW THEREFORE, BE IT HEREBY ORDAINED BY THE CITY COUNCIL OF THE CITY OF EDEN, TEXAS, THAT:

1. RECITALS

The foregoing recitals are adopted and incorporated herein for all purposes.

2. PAYMENTS OF FEES; DELINQUENCY; DISCONTINUANCE OR REFUSAL OF SERVICE; NOTICE OF DISCONTINUANCE.

(A) Payment of services. Rates and charges for water, sewer and refuse services rendered by the city shall be billed to the customer of such services on the same utility bill, and the customer shall not be permitted to make payment for any one service separately, but charges for all services received by the customer must be paid at the same time. The Water Utilities Department shall send the customer a monthly bill indicating, but not limited to:

- (1) The customer account number;
- (2) The customer name and service address;
- (3) The service date period and the due date;
- (4) The amount due for each service rendered, any and all previous delinquent charges, plus penalty, if any, still due and owing, the amount if the bill is paid by the due date; and
- (5) The amount, including the late payment penalty as set out in division (B) of this section, if not paid on or before the due date.

(B) When charges are delinquent — bill items. Except where otherwise provided by application between the customer and the city, charges for services become delinquent if payment is not received by the Water Utilities Department on or before the due date, which is the

10th of each month. After the due date, the customer must pay the bill amount plus a 10% late penalty. If the due date falls on a weekend or holiday, the customer will have until end of the day of the following business day to pay. The Water Utilities Department shall send the customer a notice of discontinuance indicating, but not limited to:

- (1) The customer account number;
- (2) The customer name and service address;
- (3) The service date and the due date;
- (4) The amount due for services rendered (including all previous delinquent charges, plus penalty); and
- (5) The amount, including the late payment penalty.

(C) Bill not received. Failure to receive a bill from the Water Utilities Department does not relieve a customer or other person liable for charges under this chapter from liability for service.

(D) Authority to discontinue service. The Utility Manager may: refuse application for service, discontinue service, lock a utility box, or refuse to restore service to:

- (1) A customer who fails to pay any charges by the close of business on the 20th of each month. The above stated action(s) will occur on the start of business on the 21st of the month. If the 21st should fall on a weekend or a holiday, the Manager may take necessary measures described above on the next regular business day following the 21st;
- (2) A person who violates any portion of:
 - (a) The Plumbing Code of the city, or
 - (b) The Health Code of the city;
- (3) A person making application for service to property at an address, if the person has delinquent charges outstanding at another address; or
- (4) A customer at any premises if the Utility Manager determines that a substantial waste of water, or a health hazard is occurring as a result of leaking, damaged, open or disconnected private laterals, pipes, or drains on the premises.

For purposes of this section, any reconnection fees incurred by a delinquent account will be owed by the account holder regardless of whether physical disconnection services occurred, if the account remained delinquent at the start of business on the 21st of the month.

(E) Cutting and plugging connections. The Utility Manager's authority to discontinue service includes the right to cut and plug water or wastewater connections to private property. The costs of cutting and plugging connections will be charged to the customer in addition to the delinquent charges due.

(F) Notice of discontinuance. The Utility Manager must notify a customer in the following manner before discontinuing service:

- (1) The Utility Manager must send the customer at least seven days advance notice of pending discontinuance.
- (2) The notice must provide a statement of reasons for cutoff and a statement of delinquent charges due, where applicable. The notice must also provide

a time, place and means by which the customer may cure the delinquency or violation, or dispute the validity of the reasons for discontinuance in accordance with Section (H) below.

- (3) The notice may be served either in person or by mail.
- (4) Additionally, in cases to master-metered accounts, the Utility Manager must cause a notice of pending discontinuance to be posted on the door of each dwelling unit known to be occupied and in a conspicuous place within the property manager's office or the common area of the premises.

(G) Exceptions to notice requirement. Section (F) of this section does not apply to discontinuance of service resulting from a violation of this chapter if the Utility Manager determines that immediate discontinuance is necessary to prevent an imminent threat or occurrence of:

- (1) Harm to the health or safety of persons;
- (2) Damage to city or private property; or
- (3) Contamination of the water system.

(H) Opportunity for Hearing. Before service is terminated a customer must, in addition to receiving notice, also be given an opportunity for a hearing. The hearing must be conducted by an officer or employee of the utility and the officer or employee must have the authority to resolve the dispute and rescind the discontinuance order if the hearing officer determines that the order was an error. An informal consultation with designated city personnel can satisfy the hearing requirement.

(I) Customer's request to discontinue service. Upon a customer's request for discontinuance of service, the Utility Manager may discontinue treated or untreated water service to the customer. Upon receipt of the application for termination, the Utility Manager may remove the water meter and service connections. However, the customer is liable for all charges incurred prior to removal of the meter. Where service is furnished through more than one meter, the customer may request discontinuance of one or more meters and thereafter be billed on the basis of the remaining meter or meters.

(J) Restoration of service. Discontinued service will not be restored until the customer or other person who has or accepts legal responsibility for violations committed or charges unpaid either pays all charges due (including the charges to restore connections), makes arrangements for payment satisfactory to the Utility Manager, or, where applicable, ceases violation of the particular code provision in question. The decision to restore service while delinquent charges or code violations still exist rests solely with the Utility Manager.

(K) Reconnection costs. In order for a customer's service to be reconnected after disconnection, the customer must pay:

- (1) a reconnection fee of \$75.00; and
- (2) a 10% increase in deposit.

(L) Penalty fee not charged. Persons, with single-family residential accounts, who are 65 years of age or older may request an exemption from the late payment charge. This is to accommodate those persons who receive their social security checks later than they receive the utility bill. This exemption shall apply to only one residential account at a time, and shall remain

in effect, without renewal, as long as the account name does not change. Proof of age shall be required.

(M) Tampering with meters. Should any individual cause damage or tamper with any meter in any manner in violation of this ordinance or the terms of use of the meter, the individual shall be assessed a fee of \$100.00 per occurrence. Should a meter be discovered to have been tampered with or damaged, the Utility Manager shall have the authority to lock the meter box.

(N) Cumulative remedies. Enforcement of this section does not waive any additional remedies, civil or criminal, available to the city under law.

3. REPEALER

To the extent reasonably possible, ordinances are to be read together in harmony. However, all ordinances, or parts thereof, that are in conflict or inconsistent with any provisions of this Ordinance are hereby repealed to the extent of such conflict, and the provisions of this Ordinance shall be and remain controlling as to the matters regulated, herein.

4. SEVERABILITY

Should any of the clauses, sentences, paragraphs, sections or parts of this of this Ordinance be deemed invalid, unconstitutional, or unenforceable by a court of law or administrative agency with jurisdiction over the matter, such action shall not be construed to affect any other valid portion of this Ordinance.

5. EFFECTIVE DATE


This Ordinance shall be effective immediately upon passage and publication as provided for by law.

6. PROPER NOTICE & MEETING

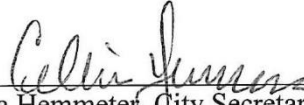
It is hereby officially found and determined that the meeting at which this Ordinance was passed was open to the public, and that public notice of the time, place, and purpose of said meeting was given as required by the Open Meetings Act, Texas Government Code 551. Notice was also provided as required by Chapter 52 of the Texas Local Government Code.

PASSED & APPROVED this, the 13th day of July 2010, by a vote of 5 (ayes) to 0 (nays) to 0 (abstentions) of the City Council of Eden, Texas.

CITY OF EDEN:

By: 
Mayor Eugene Spann

ATTEST:



Celina Hemmeter, City Secretary

APPROVED AS TO FORM:

Alan J. Bojorquez, City Attorney